

Implementation of a global Tableau platform



CHALLENGES

- Existing tableau platform only adequately prepared for the needs of internal stakeholders and users
- Structures and processes more oriented towards classic IT-based reporting
- Internal IT department in India is reluctant to address the issue of self-service
- Roll-out of 18 global projects with 3,500 users within the next 3 months
- Defined Related Service missing

Project Objectives:

- Building the global architecture
- Establishment of governance structures and rules
- Provide guidelines for the use of the platform
- Support during implementation



OUR CONTRIBUTION

- Review der vorhandenen Architektur und der Prozesse
- Erarbeitung der Tableau-Enablement-Strategie in enger Anlehnung an den Tableau Blueprint
- Konzeption und Umsetzung einer hoch skalierbaren, Multi-Cluster-Tableau-Umgebung mit Einbettung in die IT-Regularien des Unternehmens
- Erarbeitung des Governance Frameworks für die Nutzung der Tableau Platform, sowie Umsetzung in definierten Go-Live Projekten
- Beratung und Schulung der IT-Mitarbeiter hinsichtlich des notwendigen Change-Managements Prozesses von der klassischen IT zum Business Enablement Partner
- Definition und Umsetzung von Prozessen zum operativen Betrieb von Tableau-basierend SIEGE- Tableau-Tools
- Aufbau des Tableau Operating Models und Überführung in den laufenden Betrieb
- Aufbau des Tableau Information Hubs als zentraler Anlaufpunkt für die Tableau Community



KEY RESULTS

- Development of a new Tableau infrastructure as a self-service and managed service platform
- Implementation of the tableau governance model based on the requirements and needs of the company
- Successful roll-out of all planned projects
- Establishment of a central tableau service
- Involvement of all IT employees in the change and innovation process (change management)

Project Environment Folder Structure

Public Folders

- Contains the official and validated reports

Workspace Folders

- Folders where user with a creator or explorer license can publish or save reports

UAT Folder

- Contains reports to share during UAT phase

Administration

- Contains set of Monitoring reports for project owners

Certified Datasources

- Contains published and certified Tableau DataSources



Development of a global Self Service Analytics Platform at an international pharmaceutical company

PHARMA

Development a Self-Service und Managed Service Platform 

Central Tableau Service 

Involvement of all IT employees 